

Indigo,
1A Fleetwood St,
Leyland
PR25 3NL

30/06/19

Dear Mrs No 13,

After speaking to my cleaner this morning she has told me about your problem with cigarette stubs on the opposite side of the street to our premises and the fact you have dumped said stubs and mud on our doorstep approx 4 times.

I am an extremely reasonable man and am willing to listen to any problems the residents have and will do my utmost to address them, for example, since your last complaint we have permanently screwed the rear windows shut so it is impossible for any customers to open them and this week we are having a new internal door fitted to try and prevent sound leakage through the front door, these are all as a direct result of your visit to the bar.

In future if you have any issues or complaints could you either call in to the bar and talk to me face to face or phone me on 07774943583 and I will willingly discuss any issues you have. In the meantime I have instructed my cleaner to periodically sweep the opposite side of the street, if it continues to cause you problems please do not speak to my cleaner who is just doing her job as instructed, please see me.

Regards

Danny Hindle